



## Workday Touchpoints Kit

As a Workday customer, you can make strategic decisions better, faster, and with more-predictable outcomes with the help of Workday Financial Management combined with Workday Human Capital Management. And with the Workday Touchpoints Kit, there's now a way to understand how these different Workday products interact with each other. The kit helps you identify cross-functional impacts across the full suite. By providing a macro view of the Workday components and the relationships between them, the Workday Touchpoints Kit ensures higher-quality and smarter deployments.

### Increase Self-Sufficiency

The Workday Touchpoints Kit can help you understand how the pieces in Workday fit together so you can increase self-sufficiency across your organization. Use the Workday Touchpoints Kit during design, configuration, and testing, and benefit from the latest product information and deployment tips from our product experts. Taking advantage of this knowledge helps to ensure that you avoid costly design and deployment issues.

### Understand the Impact of Decisions

The Workday Touchpoints Kit can help you understand which decisions are critical and will have the greatest impact. Learn how to recognize the shared configuration attributes and how each product uses them, and understand the consequences of changing these in the future.

**“The Touchpoints training provided the best, most complete overview of how Workday works that I’ve seen and I believe every person involved in a deployment should be required to take it.”**

—A Workday Customer from an  
Educational TV Station

### Benefits

- Optimize design sessions
- Increase self-sufficiency
- Identify downstream, upstream, and cross-functional impact within the Workday suite of applications
- Examine how Workday functional areas work together
- Reduce rework
- Access tools and information previously only available to consultants
- Enable and accelerate higher-quality deployments
- Rely on heat maps for the most important design attributes to consider during a deployment
- Configure for today with the future in mind

## Prepare for Essential Discussions

The Workday Touchpoints Kit can also help you and your team visualize what your consultants recommend and why. By utilizing its framework, you can make sure that you have the right team members in your design workshops to make key decisions. With everyone on the team understanding the intricacies and talking about them up front, you can help reduce rework in the future.

The Getting Started with Workday Touchpoints training provides foundational and deployment information about Workday, and is highly recommended for Workday customers who:

- Are new to Workday
- Have new staff members
- Want to be more self-sufficient
- Have experienced staff who would like access to the Workday Touchpoints Kit

This training is not intended to replace our deep-dive training offerings such as our course series on fundamentals.

## Full Spectrum of Learning Options

We offer a variety of learning delivery options, ranging from independent, self-paced offerings to high-end, hands-on activities in the tenant. Learn more about Workday Education and Training at [workday.com/en-us/partners-services/services/education-and-training.html](https://workday.com/en-us/partners-services/services/education-and-training.html)

Services	Description
 <p data-bbox="354 369 548 394">Learn In-Person</p>	<p data-bbox="831 233 1448 352">This instructor-led, in-classroom training prepares students to meet their job requirements. It combines lectures, social learning, product demonstrations, and hands-on activities.</p>
 <p data-bbox="370 573 532 598">Learn Virtual</p>	<p data-bbox="831 436 1497 590">Our virtual classroom offers the advantages of live instructors without the expense and time associated with travel. Students connect to our training environment and participate remotely, complete hands-on activities, and interact with instructors and other students.</p>
 <p data-bbox="341 777 565 802">Learn On-Demand</p>	<p data-bbox="831 640 1497 760">Learn On-Demand is our cost-effective option to supplement instructor-led offerings. It provides immediate access to targeted training and includes short, topic-specific videos and job aids.</p>
 <p data-bbox="337 980 568 1005">Learn Independent</p>	<p data-bbox="831 844 1497 997">This learning experience combines videos, interactive exercises, quizzes, and tests into a comprehensive online learning curriculum that students can complete at their own pace. Students also experience hands-on activities in a Workday tenant.</p>
 <p data-bbox="373 1184 532 1209">Adoption Kit</p>	<p data-bbox="831 1047 1497 1201">This collection of templates and resources is designed to accelerate end-user training and your Workday rollout. It includes a combination of videos and job aids, as well as facilitation and marketing materials. All content can be tailored to your needs, or used as is.</p>
 <p data-bbox="370 1388 532 1413">Workday Pro</p>	<p data-bbox="831 1251 1497 1350">This customer-focused accreditation program helps drive greater Workday competency and self-sufficiency for your organization.</p>



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